भारत सरकार पथ्वी विज्ञान मंत्रालय भारत मौसम विज्ञान विभाग मौसम केंद्र, पैलेस रोड बंगलुह - ५६० ००९

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Government of India

Ministry Of Earth Sciences

India Meteorological Department Meteorological Centre Palace Road, Bengaluru-560 001.

No. 1671/AMC-2016

Dated:02.08.2021

Sub: Calling for quotations for providing AMC service for PCS and peripherals at AMO KIAL for the period Sept 2021 to August 2022.

Meteorological Centre, palace road, Bangalore, is a unit of India Meteorological Department, a Government of India Department, in MoES, whose mandate is serving nation by issuing weather forecast to the user public, including aviation services. This office invites quotations for providing AMC for PCs and peripherals installed at KIAL Airport in Bangalore. (Details of PCs and peripherals are provided in Annexure.)

Following are the terms and conditions for entering into AMC:

The firms participating in the Bid may submit Technical and Commercial Bids separately. The Financial Bid of those firms declared by the purchase committee technically qualified only will be considered.

The terms and conditions (Technical) are as follows:

- 1. The company should be a reputed one with a good track record in the field of service.
- 2. The company should have a minimum experience of 10 years to provide AMC to PCS and peripherals.
- 3. AMC aims to get the specified services smoothly from the existing Hardware and Software under Network.
- 4. No person below the age of 18 years shall be deputed for providing servicing.
- 5. AMC will be for one year from 01.09.2021 to 31.08.2022.
- 6. Machine downtime should not be more than 24 hours from the time of report of fault. In case of failure and if however, it takes longer time fully functional standby / replacement should be given. This would include the attached peripherals also.

7. AMC will include functioning of all the installed hardware and other accessories installed during the operation of the contract.

मुख्य / वैज्ञानिक "एफ" Head & Scientist "F"

: 080-22244419, 22211118, 22235675, 2227 स्थार के स्थापन करें : mc.bng@imd.gov.in / bangaloremc@gnacilicom, Bengaluru - 560 001

Web site: www.imd.gov.in / www.imdbangalore.gov.in

8. The firm shouldn't have been blacklisted by any Government office. The firm participating has to submit a certificate in support of the same.

The terms and conditions (Commercial) are as follows:

- 1. The contractor shall not subcontract the hardware maintenance jobs to any outside agency, including their franchise.
- 2. The contract shall be for a period of one year from which the contract is signed, and the contract may be extended by a period of six months, by mutual agreement.
- 3. The contract can be terminated at any time by giving one-month notice to the party in writing at the discretion of this office.
- 4. Payment shall be made quarterly at the end of each quarter, on providing satisfactory services certified by this office. No advance payment will be made.
- 5. The bills for AMC will have to be submitted in triplicate, duly addressed to "Head, Meteorological Centre, Palace Road, Bengaluru-1".
- 6. All complaints / problems reported should be rectified to user's satisfaction by the contractor.
- 7. Quotes, in sealed covers, along with company profile, are to be addressed to "Head, Meteorological Centre, Palace Road, Bangalore- 560 001" on or before 19th August 2021, 1200hrs IST.

8. The quotes will be opened at 1500Hrs on the same day.

for Head, MC Bangalore

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पैलेस रोड, बेंगलुरु Palace Road, Bengaluru - 560 001



APPENDIX-I

List of PCs for AMC for the Period Sept-21 to Aug 2022

S. No.	USER NAME	BRAND NAME	SL. NO.	DESCRIPTION	LOCATION
1.	PRATIBHA GS-PC 1 MC/CPU/14/2009	PC	2 .	PROCESSOR-CORE 2 DUO 2.8 GHz RAM-2GB HDD-250 GB With TFT Monitor	MC Bangalore Palace Road
2.	A-HP AAS	HP	INA319Q	PROCESSOR i7 3.4 GHz RAM-2 GB HDD-500 GB With TFT Monitor	MC Bangalore Palace Road
3.	IMC2-PC GS	惠	5	PROCESSOR-i3, 3.07 GHz RAM-2GB HDD-500 GB With TFT Monitor	MC Bangalore Palace Road
4.	WSMCBNG DWR-1 MC/CPU/17/2010	НР	INA020004N	PROCESSOR-CORE2 DUO 2.94 GHz RAM-4GB HDD-160 GB With TFT Monitor	MC Bangalore Palace Road
5.	IM-PC GS-PC3 MC/CPU/17/2011			PROCESSOR-i5, 3.3 GHz RAM-4GB With TFT Monitor HDD-500 GB	MC Bangalore Palace Road
6.	TELECOM MC BNG D/O ZEBRONICS MC/CPU/12/2010	1-2		PROCESSOR-i3, 3.07 GHz RAM-8 GB HDD-500 GB With TFT Monitor	MC Bangalore Palace Road
7	SOFTWARE-PC MC/CPU/15/2008			PROCESSOR-CORE2 DUO 2.4 GHz RAM-4GB HDD-500 GB WITH TFT Monitor	MC Bangalore Palace Road
8.	USER 3 IS-2	НР	INA42328YH	PROCESSOR-i3 3.4 GHz RAM-4GB HDD-500 GB WITH TFT Monitor	MC Bangalore Palace Road

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9.	RAMDOSS FMO MC/CPU/19/2011			PROCESSOR-i3 3.06 GHz RAM-4GB HDD-500 GB With TFT Monitor	MC Bangalore Palace Road
10.	IMC-PC PBO MC/CPU/20/2007	*		PROCESSOR-DUAL CPU 1.6 GHz RAM-2GB HDD-500+80 GB With TFT Monitor	MC Bangalore Palace Road
11.	ADMIN-PC1 DWR STAND BY MC/CPU/09/2008			PROCESSOR-CORE2 DUO 2.8 GHz RAM-2GB HDD-500 GB With TFT Monitor	MC Bangalore Palace Road
12.	DIRECTOR INCHARGE IS-1 MC/CPU/25/2010	HP	INA020000B	PROCESSOR-CORE2 DUO 2.93 GHz RAM-4GB HDD-160 GB With TFT Monitor	MC Bangalore Palace Road
13,	HP-PC	HP	4CV503CIF8	PROCESSOR-i3,3.6GHz RAM-4GB HDD-500 GB With TFT Monitor	MC Bangalore Palace Road
14.	INDIA CS-2 MC/CPU/21/2008		-	PROCESSOR-CORE2 DUO 3.06GHz RAM-2GB HDD-250 GB With TFT Monitor	MC Bangalore Palace Road
15.	IMD-PC1 MC/CPU/18/2011	*		PROCESSOR-i3 3.10GHz RAM-4GB HDD-500 GB With TFT Monitor	MC Bangalore Palace Road
16.	ADMIN PC-1	5		PROCESSOR-C2D DUO 2.8 GHz RAM-4GB HDD-150 GB WITH TFT Monitor	MC Bangalore Palace Road
17.		HP	Two Numbers	Microsoft Window Server 2003 Intel (R) Pentium (R) D CPU 2.80GHz RAM-2.48GB	International Airport Bengaluru

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			Bauka	
18.		НР	Microsoft Window XP Pentium (R) Duo-Core CPU E 5400 @ 2.70GHz	International Airport Bengaluru
			RAM 504 MB With TFT Monitor	
19.		HP	Microsoft Window XP Intel (R) Pentium (R) D CPU 3.00 GHz RAM 1.24 GB With TFT Monitor	International Airport Bengaluru
20.			Microsoft Window XP Professional Intel (R) Core(TM)2 Duo CPU E7200 RAM 2.53GHz	International Airport Bengaluru
21.	ADMIN-PC	54	Corei3, 4GB RAM, 3.07 GHz win 7 Professional With HDD 500 GB With TFT Monitor	Aerodrome Meteorological Station, HAL

02/08/21

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